**Instructions**

Please supply requested information in the blue-shaded areas and indicate any attachments that have been included. Where appropriate, supporting documentation may be referenced by specific page and/or paragraph number(s).

**If any of this response contains confidential information, as defined by IC 5-14-3, provide a separate redacted (for public release) version of this document. Specify which statutory exception of APRA applies and provide a description explaining the manner in which the statutory exception to the APRA applies.**

**Respondent Name: SHI**

|  | | |
| --- | --- | --- |
| **Attachment & RFP Section** | **Clarification Question** | **Respondent Response** |
| Attachment D – Cost Proposal | Please update your BAFO Cost Proposal to include all items proposed in your pre-BAFO Cost Proposal submission. For example, an item from Round 3 Clarifications for the following publisher appear to be missing: SolarWinds. | SHI has updated our BAFO Cost Proposal per the states request. It was not our intention to leave off any SKU or OEM on our response. We appreciate the opportunity to rectify the error. Please see the updated BAFO Cost Proposal attached. |